

NOTICE OF NON-DISCRIMINATION

Helendale Dermatology & Medical Spa complies with applicable Federal civil rights laws and does not discriminate on the basis of race, color, national origin, age, disability, or sex. Helendale Dermatology & Medical Spa does not exclude people or treat them differently because of race, color, national origin, age, disability, or sex.

Helendale Dermatology & Medical Spa:

- Provides free aids and services to people with disabilities to communicate effectively with us, such as:
 - Qualified sign language interpreters
 - Written information in other formats (large print, audio, accessible electronic formats, other formats)
 - Provides free language services to people whose primary language is not English, such as:
 - Qualified interpreters
 - Information written in other languages

If you need these services, contact Trish Hohman – Practice Administrator

If you believe that Helendale Dermatology & Medical Spa has failed to provide these services or discriminated in another way on the basis of race, color, national origin, age, disability, or sex, you can file a grievance with: Trish Hohman, 500 Helendale Rd, Suite 100 Rochester, NY 14609, 585-266-5420, ext.140, TTY: 800-421-1220, 585-266-5420, trish@helendalederm.com. You can file a grievance in person or by mail, fax, or email. If you

need help filing a grievance, Trish Hohman – Practice Administrator is available to help you.

You can also file a civil rights complaint with the U.S. Department of Health and Human Services, Office for Civil Rights, electronically through the Office for Civil Rights Complaint Portal, available at <https://ocrportal.hhs.gov/ocr/portal/lobby.jsf>, or by mail or phone at:

U.S. Department of Health and Human Services

200 Independence Avenue, SW

Room 509F, HHH Building

Washington, D.C. 20201

1-800-368-1019, 800-537-7697 (TDD)

Complaint forms are available at <http://www.hhs.gov/ocr/office/file/index.html>.

Spanish

ATENCIÓN: si habla español, tiene a su disposición servicios gratuitos de asistencia lingüística. Llame al 1-585-266-5420, TTY: 800-421-1220.

Chinese

注意：如果您使用繁體中文，您可以免費獲得語言援助服務。請致電 1-585-266-5420, TTY: 800-421-1220

Russian

ВНИМАНИЕ: Если вы говорите на русском языке, то вам доступны бесплатные услуги перевода.

Звоните 1-585-266-5420, TTY: 800-421-1220.

French Creole

ATANSYON: Si w pale Kreyòl Ayisyen, gen sèvis èd pou lang ki disponib gratis pou ou. Rele 1-266-5420, TTY: 800-421-1220.

Korean

주의: 한국어를 사용하시는 경우, 언어 지원 서비스를 무료로 이용하실 수 있습니다. 1-585-266-5420, TTY: 800-421-1220.

Italian

ATTENZIONE: In caso la lingua parlata sia l'italiano, sono disponibili servizi di assistenza linguistica gratuiti. Chiamare il numero 1-585-266-5420, TTY: 800-421-1220.

Yiddish

1-585-266-5420. אויפֿמערקזאַם: אויב איר רעדט אידיש, זענען פארהאן פאר אייך שפראך הילף סערוויסעס פריי פון אפצאל. רופט. TTY: 800-421-1220.

Bengali

লক্ষ্য করুনঃ যদি আপনি বাংলা, কথা বলতে পারেন, তাহলে নিঃখরচায় ভাষা সহায়তা পরিষেবা উপলব্ধ আছে। ফোন করুন

১-585-266-5420, TTY: 800-421-1220.।

Polish

UWAGA: Jeżeli mówisz po polsku, możesz skorzystać z bezpłatnej pomocy językowej. Zadzwoń pod numer 1-585-266-5420, TTY: 800-421-1220..

Arabic

tanabih: 'iidha kunt tatahaddath al'iisbaniat, 'ant khadamat almusaeadat allughawiat alhurrat almatahati. daewat 1-585-266-5420, TTY: 800-421-1220.

FRENCH

ATTENTION : Si vous parlez français, des services d'aide linguistique vous sont proposés gratuitement.
Appelez le 1-585-266-5420 (ATS : 800-421-1220).

Urdu

توجہ: اگر آپ ہسپانوی بولتے ہیں، آپ کو دستیاب
مفت زبان کی مدد کی خدمات ہیں۔ 1-585-266
5420 پر کال کریں، TTY: 800-421-1220

Tagalog

PAUNAWA: Kung nagsasalita ka ng Tagalog, maaari kang gumamit ng mga serbisyo ng tulong sa wika nang walang bayad. Tumawag sa 1-585-266-5420 (TTY: 1-800-421-1220).

Greek

ΠΡΟΣΟΧΗ: Αν μιλάτε ελληνικά, στη διάθεσή σας βρίσκονται υπηρεσίες γλωσσικής υποστήριξης, οι οποίες παρέχονται δωρεάν. Καλέστε 1-585-266-5420 (TTY: 1-800-421-1220)

Albanian

KUJDES: Nëse flitni shqip, për ju ka në dispozicion shërbime të asistencës gjuhësore, pa pagesë.
Telefononi në 1-585-266-5420x (TTY: 1-800-421-1220).